

Returns Policy

Thanks for visiting and shopping with PVR Visual Artist and Calipsophotography.

Shopping includes the browsing of merchandise on the domain calipsophotography.com any of its sub-domains and related promotional materials. Shopping with PVR Visual Artist and Calipsophotography (Calipso) is governed by our Terms of Use. This Returns Policy is provided as a courtesy summary of the relevant segments of the Terms of Use. We may from time to time make modifications to our Terms of Use and in such cases a part of this Returns Policy may be seen to conflict with statements and concepts presented in our Terms of Use. In such a case, the Terms of Use will be taken as the authoritative legal document.

We Accept Returns

If your product is damaged on receipt, you have fourteen (14) calendar days to return the item in unused condition from the date you received it. To be eligible as a qualifying return the item must be in its original packaging, in the same condition that you received it and be accompanied by the original receipt as a proof of purchase. Any interactions you had with Calipso will also have to have been made in compliance with our Terms of Use.

Once we receive your returned item, we will notify you that it has been received. We will then inspect both the item and your shopping sessions on the website and promptly notify you whether the item is a qualifying return.

Note that under no circumstances will Calipso consider as a qualifying return a product that had been used then returned after use. If we determine, at our discretion, that such an event has occurred then we will not consider the item a qualifying return.

We Will Credit Your Account

If approved as a qualifying return, Calipso will at your discretion either resend another unit of that product to you or issue a credit on our system for the amount of the original

charge minus any applicable shipping costs. Credits are typically made in the form of a coupon/voucher code that may be used for future purchases on the website. The code we issue will be valid for any purchase on the site made up to a year from the date that the code was issued.

No Refunds

It is our policy at Calipso *not* to make refunds to shopper's methods of payment. Please understand that our "no refunds" policy is final and that the remedy available to you is that of a credit in the form of a coupon/voucher code for purchase of a product of the same value valid for up to a year from issue.

Shipping

Your satisfaction is important to us. We are willing to vouch for the quality of our products up to the moment they are delivered to the address that you specified in the transaction. Therefore, in the absence of other disqualifying factors we will consider such affected products to be qualifying returns if their condition does not meet your satisfaction. Please note, however, that we do not credit accounts for the cost of shipping. You will be responsible for the shipping cost to return the item to us. Should on inspection your return be considered a qualifying return, the credit we issue will be for the original transaction cost minus the portion you paid for shipping.

We're Here To Help

If you have any questions on how to return an item please contact us on (920) 265-0158 or info@calipsobusinessdevelopment.com